



## GENERAL WARRANTY CONDITIONS FOR X400 FAMILY

The manufacturer's warranty terms and conditions below apply to new IXOLIFT Adjustable Work Platforms manufactured by IXOLIFT Ltd.

IXOLIFT Work Platforms comply with the relevant regulations of the machinery directive 2006/42/EY. By operating and maintaining the IXOLIFT in accordance with the operating manual as well as maintenance and storage instructions, the unit remains operational and safe throughout its life cycle.

The permissible operating temperature of the IXOLIFT is from -30 °C to 80 °C. The built-in gas spring force is temperature dependent. Optimal performance can be achieved at 20 °C.

The IXOLIFT Adjustable Work Platform must be stored indoors.

Please see the operating manual for proper use and maintenance instructions.

## WARRANTY PERIOD

The warranty period is 12 months from the first date of purchase or 18 months from the date of the manufacturer's final inspection, whichever comes first. The manufacturer's warranty is limited to use for which the device is intended as stated in the operating manual.

## WARRANTY COVERS

The warranty covers manufacturing and material defects. The damaged parts or device will be repaired or replaced with a new device or equivalent that fulfils the quality requirements set by IXOLIFT Ltd. Any repair work must always be agreed separately with IXOLIFT Ltd. Warranty repairs or replacements do not extend the warranty period.

## WARRANTY DOES NOT COVER

The warranty does not cover damages caused by improper use or maintenance, overloading, natural wear and tear, corrosion, improper storage, paint and decal damage or consequent failure.

The warranty does not cover consequential damages, down-time, loss of earnings, travel expenses, freights, daily allowances, overtime, or modification of the original machine.

The warranty does not cover transportation damages, vandalism, theft cases or any direct or indirect damages.

## NOTIFICATION OF DAMAGE

The notification of damage during the warranty period of the product must be properly submitted in writing and without delay to IXOLIFT Ltd. The claim must include appropriate images and clarifications of the damage and its impact on the usability of the device. Defect parts must be returned unmodified to IXOLIFT Ltd when specifically requested.

The request is to be sent to IXOLIFT Ltd by email to [sales@ixolift.com](mailto:sales@ixolift.com).

1 January 2026

IXOLIFT Ltd, Finland